



**AUTHENTIC  
APPROACHES**

# **ACCESSIBILITY GUIDE**

2024 NODA Annual Conference

Portland, OR

November 11-14, 2024



# WELCOME TO PORTLAND, OREGON!

Portland is a city where natural beauty, vibrant culture, and innovative spirit come together on the traditional lands of the Multnomah, Wasco, Cowlitz, Kathlamet, Clackamas, Bands of Chinook, Tualatin Kalapuya, and many other Indigenous peoples who have stewarded this land for generations. Nestled between lush forests and majestic mountains, Portland is known for its eco-friendly community, stunning parks, and thriving food scene celebrating local flavors and creativity. Whether you're exploring the quirky shops downtown, biking along scenic trails, or enjoying the rich arts and music culture, Portland offers something for everyone. With its inclusive community and deep respect for the land's original caretakers, you'll quickly discover why it's known as the "City of Roses".

The NODAC 2024 Planning Committee, in conjunction with the Association, have created this NODAC24 Accessibility Guide to provide information that attendees can access during their planning and in-person at the conference.

Should you have questions or require additional accessibility accommodations not addressed within this guide, contact the Committee: [nodac2024@umn.edu](mailto:nodac2024@umn.edu).

For more information about NODAC24, visit this conference website at [nodac.nodaweb.org](http://nodac.nodaweb.org).

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## CONFERENCE ACCOMMODATIONS

### Accommodation Requests

NODA seeks to provide an accessible, inclusive, and equitable experience for attendees. Any conference accommodations were requested during conference registration. Anyone requiring further or additional accommodations for NODAC24 should indicate the nature of their request during conference registration or contact [nodac2024@umn.edu](mailto:nodac2024@umn.edu) as soon as possible. **Accommodation requests should be received by October 17, 2024 to ensure conference coordination.**

### Pre-Arranged Services

- ASL interpreters will be available for all general sessions and for requested individual educational sessions.
- Closed Captioning (CC) will appear on the display screens during all general sessions such as the keynote address, panels, opening/closing ceremonies, etc.
- Seating for wheelchair spaces will be available in all general sessions in the Grand Ballroom and Pavillion spaces.
- Additional space needs can be addressed upon request. Contact one of the conference volunteers, committee members or visit the conference office for seating requests.

## AIRPORT INFORMATION & ACCOMMODATIONS

### Air Travel to Portland International Airport (PDX)

Portland International Airport (PDX)

7000 NE Airport Way

Portland, OR 97218

<https://www.flypdx.com/Directions>

### Information Airport Assistance

During peak periods, Airport Customer Service Staff and PDX Volunteers are available at various locations throughout PDX and provide passenger assistance and airport information. Both groups are dressed in royal blue uniforms. Airport Information Staff are also available by phone or text from 6 a.m. -11:30 p.m., 7 days/week at 503-460-4234.

## **PDX General Information Phone: 503-460-4234**

- **Lost & Found**: If you lost property in the PDX Airport -- including at a TSA security checkpoint -- **please submit an online report**. This online site is monitored closely during the business hours listed above.
- **Hidden Disabilities Sunflower Lanyard**: PDX has launched a program offering the Hidden Disabilities Sunflower lanyard to passengers with hidden disabilities such as autism, PTSD, or hearing loss.
- **PDX Accessibility Resource Guide**: A handbook for passengers traveling for the first time or with additional travel needs.

## **Airlines Servicing PDX**

The following Airlines are serviced at PDX: <https://www.flypdx.com/Airlines>

## **TSA and Security Checkpoints**

The Transportation Safety Administration (TSA) has specially designed lanes at security checkpoints for persons with disabilities. To help expedite your passage through the security checkpoint, and for information on prohibited items onboard the aircraft, visit [www.TSA.gov](http://www.TSA.gov) or call 1-866-289-9673. Email: [tsacontactcenter@dhs.gov](mailto:tsacontactcenter@dhs.gov).

TSA Cares is a national helpline that assists travelers with disabilities, medical conditions, and other special circumstances during security screening. To reach TSA Cares, call 1-855-787-2227. Call 72 hours before traveling with questions about screening policies, procedures, and what to expect at the security checkpoint.

## **Deaf and Hard of Hearing**

PDX offers Visual Paging, Hearing loop technology (within the concourse), interpreting services, and closed captioning.

- Visit: **Visual Paging** or call (503) 460-4234
- For more information, visit: <https://www.flypdx.com/Accessibility>.

## **Wheelchair**

Request wheelchair assistance on your airline's website or booking engine when you book your flight. This is the best way to ensure assistance is available in a timely manner. You may also request a wheelchair at your airline's ticket counter or from gate agents.

Airlines provide free wheelchair services for their passengers. Please contact your airline in advance to request this service. Once reserved, park and advise wheelchair dispatch of your location using the following number: 503-460-4300.

### [Additional information about Wheelchairs at PDX.](#)

## **Navigating PDX**

Find accessible routes throughout the facility by using PDX's map:

- [PDF Map of Concourse B, C, D, E, Baggage Claim and Ticketing](#)
- [Virtual Tour of PDX](#)
- [Interactive Map of PDX](#)

PDX encourages using GoodMaps. GoodMaps Explore users at PDX will receive audible guidance to locate restrooms, food options, retail outlets, water fountains, and charging stations throughout the ticket lobby, baggage claim, and Concourses B, C, D, and E. Areas of the terminal currently being remodeled or developed will be mapped or re-mapped as they come online.

- [iOS](#)
- [Android](#)

## **Elevators**

PDX offers elevators connecting to baggage claim and parking garages. Elevators with Braille signage, raised numbers, and audible information are on each floor and parking garages.

## **Restrooms**

### **Family Restrooms located:**

- Gates B6 (across from Good Coffee)
- Gates C5 (across from the Pet Relief area)
- Gates D4 and E8 (next to Jamba Juice)
  - **Pre-Security:**
    - Two family restrooms just passed the ticket hall
    - One behind Paper Epiphanies
    - One behind Hello from Portland
- [Map of Family Restrooms](#) and [Map of All-User Restrooms](#)

Single-use restrooms are located throughout concourses C, B, D, and E. Consult a directory or information booth for the nearest location.

## Service Animal Relief Areas (SARA)

PDX Locations for [Service Animals and Pet Relief Areas](#):

- **Pre-Security Checkpoint:**
  - Outside baggage claim at the south end of the terminal (lower level)
- **Post-Security Checkpoint:**
  - Passed security for B and C concourses near Stumptown Coffee
  - Concourse C adjacent to the Alaska Lounge
  - Concourse D across from gate D5.

## Ground Transportation at PDX

The airport's central location offers easy access to the public bus, shuttles, and light rail service, and both convenient and affordable ground transportation options are available for passengers. Please do not accept solicitations to assist with transportation or baggage from anyone who is not properly badged. Always seek assistance from airport employees with PDX ID badges.

## Parking

PDX offers a variety of parking options for your convenience. The following link lists [parking options and capacity information](#).

## PUBLIC TRANSPORTATION

### Public Bus Service

Over 84 bus lines that crisscross over the Portland area. Visit [trimet.org](http://trimet.org) for more information regarding bus lines and light rail lines.

- Buses #1, #12, and #19 stop at SW 6<sup>th</sup> and Taylor
- Buses #4, #35, #40, #44, and #54 stop at SW 6<sup>th</sup> and Salmon

TriMet Bus System is accessible per Americans with Disabilities Act requirements. For city-wide route information and schedules, call (503) 238-7433 or <https://trimet.org/home/>.

### Downtown Portland Street Cars

The streetcar operates from 5:30 a.m.–11:30 p.m. Monday-Friday, 7:30 a.m.–11:30 p.m. Saturday, and 7:30 a.m.–10:30 p.m. Sunday. The streetcar runs approximately every 15 minutes on weekdays and Saturdays, and every 20 minutes on Sunday. Arrival times are posted on real-time electronic signs at most streetcar stops.

- An adult streetcar-only ticket costs \$2 for 2.5 hours or \$5 for all-day. They can be purchased onboard any streetcar or ticketing kiosk at a station. Youth and senior 2.5-hour tickets cost \$1.25, and \$2.50 for an all-day pass.
- Riders can use the [Hop Fastpass App](#).

## Light Rail Service

The [MAX Light Rail](#) Red Line is the easiest way to travel to and from the airport as it is located near the Rental Car Center outside Baggage Claim ([MAP](#)).

- The trip between Portland International Airport and downtown takes about 45 minutes.
- As of 2024, an adult ticket costs \$2.50.
- The first train of the day arrives at PDX at 4:50 a.m. The last train departs PDX at 12:30 a.m.
- The MAX station and ticket machines are located on the lower level, next to the south baggage claim area (turn right at the base of the escalator). [View the airport's map for more detail](#).
  - Receive a digital card prior to arriving for the light rail, download the Hop app on [IOS](#) or [Android](#).
- For complete schedules and more information, visit the [Red Line page](#) on the TriMet website.

## Fares

Tickets are sold at ticket machines at the rail stations or with a Hop App.

- Hop ticket machines at MAX and WES stations.
- You can buy 2½-Hour and 1-day paper Hop tickets from MAX and WES stations for Adults, Honored Citizens, and Youth riders from the Hop ticket machines.
- Reduced fares are available for seniors, youth, people with disabilities, people who qualify based on income, veterans, and active-duty military.

## Rental Cars

Rental car companies operating at [Portland International Airport \(PDX\)](#) include:

- |                             |                             |
|-----------------------------|-----------------------------|
| • Alamo – 844-366-0497      | • National – 1-800-227-7368 |
| • Avis – 503-249-4950       | • Payless– 971-323-1327     |
| • Budget – 503-249-6331     | • Sixt—503-498-6455         |
| • Dollar – 503-249-4792     | • Thrifty – 503-528-7900    |
| • Enterprise – 844-366-0498 | • Zipcar – 866-494-788      |
| • Hertz – 503-528-7900      |                             |

Each on-site rental car company at the PDX has different hours, we recommend [consulting the website](#) for additional information.

## Rideshare

Visit the [Rideshare Map](#) for where to access Uber, Lyft, Taxis, and Wingz.

## Taxi

Taxi and other transportation network companies (“TNC”) such as Uber and Lyft can take you to and from the airport using wheelchair-accessible vehicles.

To request a wheelchair taxi, please contact PDX WAV at 503-865-4WAV (503-865-4928) 24 hours a day, 7 days a week, or by using your TNC app on your wireless device.

- PDX to Downtown Portland is approximately 23 min (11.1) mile via I-84 W.
- The average fare before gratuity is \$50.00.

Taxis depart from the Baggage Claim (lower) level outer roadway, which is wheelchair-accessible. Passengers in a wheelchair or with limited mobility may also request drop-off on the upper level (Departures/Ticketing) inner roadway. Please state clearly to your ground transportation service provider that you require mobility assistance to ensure they meet or deliver you to one of these locations.

*\*Rides to all other locations will be priced by metered fare per ordinance.*

## HOTEL INFORMATION & ACCOMMODATIONS

### Conference Location

NODAC 2024 will utilize the Hilton Downtown Portland and The Duniway. Below are accessibility considerations from the hotel. Please visit the front desk located in the first-floor lobby for any accommodation assistance.

#### **Hilton Downtown Portland**

921 SW 6th Ave, Portland, OR 97204

#### **The Duniway**

545 SW Taylor St, Portland, OR 97204

All of the featured sessions, exhibit hall, conference office, and most of the breakout sessions will be located at the Hilton Downtown Portland, while some breakout sessions will be located in Duniway. The properties are located across the street, less than a block apart.



## Accessible Amenities

Visit the Hilton Downtown Portland and The Duniway for a [list of all accessible amenities](#).

### Parking

#### Hilton Downtown Portland

The hotel entrance off SW 6th Street offers a pull-through driveway. There will be room to load and unload passengers/luggage on the right side. **Valet parking** is available with in/out privileges for \$55 per night. See the Valet Stand at the entrance for more information.

#### The Duniway

The hotel entrance, located off of Taylor Street, offers a pull-through driveway. There will be room to load and unload passengers/luggage on the right side. **Valet parking** is available with in/out privileges for \$55 per night. See the Valet Stand at the entrance for more information.

**Self-parking** is available off Taylor Street, next to the Duniway Hotel, Located at 525 SW Taylor St, Portland, OR. The garage charges a maximum of \$33.00 per day. Handicap parking spaces are available for vehicles with a state-approved placard. Elevator access is available with stops on the first and second floors of the hotel.

- Height Restriction: 8'2"

Buses and large vans should contact the prospective hotel for available parking options.

## MEDICAL ASSISTANCE INFORMATION\*

*\*The resources below have not been vetted by the association or the conference committee, but are being shared to connect attendees with the closest available options for health care and safety measures.*

### Drug Stores

#### CVS

- 640 SW Broadway - 1 min (0.2 mile) via SW Taylor St. & SW 6<sup>th</sup> St.

#### Walgreens Pharmacy

- 2103 W Burnside St - 6 min (1.2 mile) via SW Taylor St. and SW

## Nearest Hospitals

### Portland Family Clinic

- 800 SW 13th Ave, Portland, OR 97205
- 2 min (0.4 mile) via SW Taylor ST

### OHSU Hospital (Open 24 Hours)

- 3181 SW Sam Jackson Park Rd, Portland, OR 97239
- 8-10 min (1.9 mile) via SW Broadway and SW Sam Jackson Park Rd

### Legacy Emanuel Medical Center (Open 24 Hours)

- 2801 N Gantenbein Ave, Portland, OR 97227
- 9-12 min (2.9 mile) via I-405 N

## Medical Supply and Equipment Rental

The NODA cannot access personal use devices such as wheelchairs, scooters, or canes. However, several businesses in the local area can provide options for individuals who may need to temporarily rent or purchase medical equipment. If you need assistance securing temporary equipment for your trip, please visit the Conference Office or email NODA at [noda@umn.edu](mailto:noda@umn.edu).

## ALCOHOL & DRUG SUPPORT INFORMATION

### Alcoholics Anonymous and Narcotics Anonymous

- [Narcotics Anonymous Meetings](#)
- [Alcoholics Anonymous Meetings](#)

NODA will be hosting cash bars during the following events: Pre-Conference Reception, Opening Celebration, Associate Member Dessert Reception, Opening Evening Social Activities, President's Reception, and the Leadership Meeting & Greet. Non-alcoholic beverages will be available at all bars.

A publicly accessible hotel bar is located on the first floor in the lobby of the Hilton Portland and the Duniway.

## HOTEL MAPS

Room locations can be found in the conference app or via the [Hotels floor plans](#).

For the easiest route from The Duniway Hotel to the Hilton Portland Downtown, simply exit The Duniway and head south on SW Taylor Street for a short walk. In less than a minute, you'll reach the Hilton Portland Downtown, located just across the street at SW 6th Avenue and SW Taylor Street. It's a quick and convenient walk!

## TRAVEL PORTLAND GUIDE

### Portland Dietary Recommendations

Downtown Portland offers diverse dining options catering to various dietary preferences. For dining options, including vegetarian, vegan, gluten-free, and alcohol-free choices, be sure to visit the [Travel Portland website](#). There, you'll find a variety of restaurants and cafes that cater to different dietary needs.

### Safety Guide

To help NODA members prepare to visit the host city, Portland, OR, we encourage you to review our [Health and Safety Guide](#) for essential travel information.

## ALL CONFERENCE SESSION MENUS

Below are the general menus throughout the conference; dietary restrictions as indicated on your conference registration will be communicated to the Chef and accommodations made accordingly. For buffet/displays, all items will be labeled, including allergens.

### Opening Heavy Appetizers

*Monday, November 11 | 5:30-7:00 pm*

- **Food:** Cheese (local & domestic cheeses, cheese spread, local honey, grapes & berries, sweet & spicy nuts, assorted sliced breads & crackers); Farmer's Market Crudite (tri colored cauliflower florets, heirloom carrots, haricot verts, celery, cucumbers, breakfast radishes, bay heirloom tomatoes, sweet peppers, cilantro hummus, roasted garlic goat cheese spread, vegan olive tapenade); Sliders (beef, chicken, portobello mushroom)
- **Beverages:** Iced Tea, Lemonade; Cash Bar

### Dessert Reception

*Monday, November 11 | 8-9:30 pm*

- **Food:** Chocolate Fudge Brownies & Vanilla Blondies; Vegan Fruit Empanadas (apple, marionberry)
- **Beverages:** Coffee, Tea; Cash Bar

### **Leadership Meet & Greet**

*Tuesday, November 12 | 4:45-5:45 pm*

- **Food:** Kettle Chips with Onion Dip & Vegan Hummus; Farmer's Market Crudite (tri colored cauliflower florets, heirloom carrots, haricot verts, celery, cucumbers, breakfast radishes, bay heirloom tomatoes, sweet peppers, cilantro hummus, roasted garlic goat cheese spread, vegan olive tapenade); Miniature Cupcakes (Vanilla Buttercream, Chocolate Buttercream, Seasonal)
- **Beverages:** Iced Water; Cash Bar

### **Author's Luncheon**

*Wednesday, November 13 | 11:35 am-1:30 pm*

- **Food:** Caesar Salad; Entree - Roasted Chicken (yukon potatoes, garlic sauce, green onion), Vegetarian Napoleon (abruzzo saffron), or Vegan Pasta Primavera (plant-based meatballs); Raspberry Mousse
- **Beverages:** Coffee, Iced Tea

### **Closing Lunch**

*Thursday, November 14 | 12:30-2:00 pm*

- **Food:** Italiano Pesto Buffet: Breadsticks with Garlic Oil; White Bean Soup; Romaine Caesar Salad; Tomato, Pesto & Mozzarella Caprese Salad; Vegetable Lasagna; Chicken Cacciatore with Mushrooms & Tomato Sauce; Parmesan Risotto; Italian Vegetable Medley; Assorted Cannoli; Tiramisu
- **Beverages:** Coffee, Iced Tea

## **TRIPS & EXCURSIONS**

Registration for Side Trips & Excursions is part of your NODAC Registration and can be included as part of your initial registration or added later. During checkout, registrants have the option to split payment methods if necessary. Space is limited and is on a first-come, first-served basis.

Portland Spirit is wheelchair accessible on the Willamette Deck (1st level) with certain restrictions, and all have wheelchair-accessible heads (restrooms) on board. We can accommodate standard-sized manual wheelchairs and power chairs up to 32 inches wide. The ramp has a weight limit of 250 pounds (combined weight of chair and passenger). If you or your guest uses a power wheelchair, you may request a location on the vessel near a power outlet to charge your chair.

The bow and observation deck on the Portland Spirit are only accessible via stairs; the Willamette Deck (lower level) is accessible via ramp but is fully enclosed. We

have a wheelchair caddy to assist passengers using a wheelchair up/down the boarding ramp.

*\*Digital Map of hotel to trips and excursions located on page 14 - Appendix A.*

## **QUESTIONS? ADDITIONAL NEEDS?**

NODA wants to provide the best conference experience possible. Please stop by the conference office or reach out to us at [nodac2024@umn.edu](mailto:nodac2024@umn.edu) with any accommodation requests.

# Appendix A:

## Map from Conference Hotels to Portland Spirit and Punchbowl Social

